

## Lismore Best-Practice Management

### Lismore, New South Wales, Australia

Lismore is a thriving town on the NSW north coast, featuring a university, a regional airport and a number of government offices and business enterprises.

Lismore City Council is committed to implementing best-practice management systems in accordance with NSW government guidelines. One of the instruments required to achieve best-practice status is a strategic business plan, which charts the direction of the water supply and sewerage businesses for the next 30 years; the other is a development servicing plan, which sets the framework for payment of developer charges by new development.

A long term financial plan is also required to simulate the financial performance of the water supply and sewerage businesses over 30 years.

HydroScience worked with Lismore City Council to develop these documents, including facilitating workshops, updating the capital works program and developing long-term financial plans using FINMOD that forecast the charges required to be paid by customers over the next 30 years.

Completing these instruments qualified the water supply and sewerage business as best-practice compliant, as required by the NSW government.

#### Project Overview

#### Highlights

- ❖ Best-Practice management
- ❖ Strategic business plans
- ❖ Financial plan
- ❖ Development Servicing plans

#### Details

Completion Date: 2008

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